

the vintage tea party

vintage china hire & event styling

Terms & conditions

Nothing stated here shall exclude or limit any statutory rights of the client.

The standard period of hire is 2-4 days (Fri-Mon in the case of weekend hire). Quotations for longer periods of hire are available on request. The Vintage Tea Party agrees to hire the goods to the customer as stated in the hire agreement; the goods shall remain the property of The Vintage Tea Party at all times.

The customer is solely responsible for the goods during the period of hire – from the time the goods are delivered by The Vintage Tea Party (or collected by the customer) until the goods are returned to The Vintage Tea Party.

Terms of Payment

A non-refundable deposit of 50% of the hire fee is payable when the order is placed. The balance of the hire fee is payable 14 days prior to commencement of the hire period. Amendments can be made to the order prior to the final payment.

For orders placed where commencement of the hire period falls within the following 14 days, the full hire fee is payable on booking.

A refundable damage deposit of £100 (payable separately to the hire fee) is required prior to commencement of the hire period. A charge will be made for any shortages or damage – please contact us for a list of replacement costs. We strongly recommend that you take out appropriate insurance to cover all hired items.

A washing up fee of 15% of the hire price will be made.

Delivery and Collection

A fee for delivery and collection is payable to The Vintage Tea Party, as agreed and stated in the hire agreement. The standard fee for delivery and collection of the goods within 40 miles (one way) of The Vintage Tea Party is £30 for delivery and £30 for collection. Alternatively, customers may collect and return items by prior mutual agreement with The Vintage Tea Party.

The customer agrees to make available the goods for collection by The Vintage Tea Party (or to return them, by prior mutual agreement) on the last day of the hire period, as specified in the hire agreement. Any extension to the hire period must be agreed in advance with The Vintage Tea Party; the customer agrees to pay any additional fees per full day of hire. If items are returned late, the hire period shall be deemed to have concluded when all the goods are returned to The Vintage Tea Party.

In the event of any goods being returned which are not the property of The Vintage Tea Party, the customer will be informed immediately. If items are not collected within 30 days of notification, The Vintage Tea Party reserves the right to dispose of them.

All goods must be returned in the original crates. Loss of or damage to any crates will be charged at the full cost of replacement.

Cancellation

If the customer wishes to cancel the order, The Vintage Tea Party must be notified in writing. In all cases of cancellation (except in exceptional circumstances), the customer will forfeit their 50% deposit. If cancellation of the order is made less than 30 days prior to commencement of hire, the hire fee (less transport costs) shall be due in full.

Liability

The Vintage Tea Party will not be responsible for any injury or damage to persons or property arising from the goods supplied, neither shall The Vintage Tea Party be responsible for any indirect or consequential loss howsoever arising.

These terms of hire shall be subject to English law. The English courts will have jurisdiction in respect of any dispute arising.

07789 658370

vintage elegance. modern style.